

Thank you for inquiring about bio-identical hormone therapy and the office of Bio-identical Wellness, Christine Farrell MSN, FNP-C. Whether you are male or female, young or old, bio-identical hormone therapy can offer you greater health and well-being. There is a tremendous amount of research now available telling us that hormones are not only safe, but essential to remaining healthy and preventing diseases such as that Alzheimer's, heart disease, osteoporosis, and even certain cancers.

In our practice, each patient is treated as an individual. There is no "one size fits all" and all treatment regimens are prescribed and followed by us. Being healthy requires treating the whole person-not just the hormones and that is how we run our program. We include recommendations for exercise, diet, supplements, alternative therapies and routine medical care within our normal hormone consultations and follow-ups. Hormones alone will not keep you healthy or feeling good, but they are the key to most of the body's functions and a necessity for good health and wellness.

We offer several types of bio-identical hormone therapy: the traditional creams, sublingual (under the tongue) drops, capsules (certain hormones only) and the Vitapelle hormone implant. Vitapelle delivers a slow continuous amount of hormone into the bloodstream like the ovaries or testicles would. It fluctuates with the needs of the body throughout the day and is completely bio-identical as well. Each person is different in their needs and your treatment will be developed to ensure that it is the right one for your health and lifestyle.

We will start by having you do a 1 hour initial consultation with us. During our consultation we will discuss your symptoms, medical history, family history, diet, exercise, medications/supplements, sleep patterns, stress levels, etc. to form a whole picture. Please bring with you any recent labs, diagnostic tests, lists of medications/supplements- and your questions! We will then order laboratory testing at this time based on your specific needs.

After the consult, we will schedule you a follow-up visit for 2 weeks where we will go over your laboratory results and you will either be prescribed the creams, drops, etc. and start your regimen, or schedule an appointment for the Vitapelle. Follow-up appointments are typically every 3-6 months with new lab testing done based on the patient's needs. We are also available for general medical appointments, PAP smears, and women's health needs. We look forward to meeting with you and partnering with you on your journey to greater health and well being!

-Christine Farrell MSN, FNP-C Associate Clinical Professor, UCLA

-Jane Hammond PA-C





PATIENT REGISTRATION INFORMATION

Name			
FIRST	MI	LAS	Τ
Preferred Name (If different from abo	ove)]	Email	
Mailing Address:	City:	State:	_ZIP
Home Phone:() ✓ Please put a check next the preferre	Cell()_ ed contact number for ap	pointment confirm	nation
Date of Birth:	Sex: M F	Age:	
Marital Status: Minor Single Marri	ied Widowed Div	vorced Separa	ted
Occupation:			
Employer'sName:			
Patient's Medical Doctor(Internist/Famil	y/Practitioner/Pediatr	ician):	
Pharmacy Name, Location & PhoneNun	nber:		
How did you hear about us? Referred	by?		
EMERGENCY CONTACT NAME/ NUM	1BER:		
PRIMARY INSURANCE:			
Name of Insurance Co:			
Policy Holder's Name:	Date of Birth:	ID#	
Relation to Patient:			
Office Policy: Payment is due at the ti superbill to send to your insurance can	me of your visit. We	will provide yo	
Patient Signature (Parent/guardian if pa	atient is a minor)	<u></u>	D ate





Female Medical History

Name Date of Birth			Date		
Current Medications including horm					
Allergies to Medications					
Surgery (please use back side if need			Date		
If you had a hysterectomy, please list					
DiabetesMigrainesStrokeBleeding DisordersBlood Clots		Ulcers/G Nervous Cancer Liver Di Urinary	Disorders sorder/Hepatitis Tract Infection at diagnosis		
WOMEN:pre-menopat Last Mammogram date Last PAP (WOMEN) date Last Bone Density date Last Uterine Ultrasound date	NORMAL NORMAL NORMAL	ABNORMALABNORMAL			
Age at 1'st cycle Age	at 1'st childbirthAny infertility use?_	Any difficulty	with pregnancy?		
First day of last periodAre your periods regular?Has the flow changed in any way? Do you have any bleeding between	How man P If so, how?	ny days does your pe			
A prescription may be given for must be continued with your Family Pract with your physician. A physical/gynecological exam women prior to starting Hormone Therap	ctice / Internal Medicine do nination, breast exam, Pap	ector or Gynecologist.	Please share your results		
Signature					

Payment is due at the time of service.





Female Symptom List

1	main complaints	
3		
Check any sym _i	otoms which apply to you:	
	Hot flashes Night sweats Vaginal dryness Incontinence, leakage of urine Increased urinary urge, frequent urination Increased urinary infections Foggy thinking Memory lapse Tearful Depressed Bone loss Weight gain Decreased muscle mss Increased fatty tissue Sleep disturbed, insomnia Headaches, migraine headaches Aches and pains, stiffness Decreased stamina, low energy Decreased libido Nervous, irritable, anxious Easily overwhelmed	Thinning skin, wrinkles Mood swings Tender, fibrocystic breasts Water retention Allergies Sensitivity to chemicals Stress Salt or sugar craving Low blood sugar Low blood pressure Morning fatigue Evening fatigue Rapid aging Elevated cholesterol Swelling or puffy eyes/face Cold body temperature Decreased sweating Goiter Hoarseness

Name	Date
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OFFICE POLICIES & FEES

Please note our office policies and protocols. All patients are required to follow these policies for their own health and safety as well as complying with FDA regulated guidelines. Please be aware that these are mandatory policies that apply to all patients. Thank you for your cooperation!

- 1. All new patients are required to have a consultation prior to starting on hormonal treatment/therapy.
- 2. All patients are required to return for follow-ups at the prescribed intervals. Typical follow-ups range from 3-6 months, but all patients must be seen at a minimum of every 6 months.
- 3. Laboratory testing is necessary prior to appointment and will be discussed at patient's appointment.
- 4. Phone messages/questions will be taken by office staff & discussed with Christine Farrell. Office staff will make callbacks unless otherwise directed. Please schedule an appointment to discuss laboratory tests and/or hormone issues.
- 5. Patients are required to maintain their general health care as directed: yearly PAP, Mammogram, Prostate exam and PSA testing.
- 6. Payment is due at time of service. We do not bill insurance, but for the patient's convenience, a super bill will be prepared for the patient to send to the patient's insurance to be reimbursed directly.

Initial:

MISSED APPOINTMENTS

We recognize that emergencies and schedule changes occur from time to time, but we ask that you please be considerate and call as soon as possible if you are unable to keep a scheduled appointment. This allows us to fill that time with other patients who are on our waiting list.

A missed appointment without cancellation 24 hrs prior to the appointment time will be charged a \$100 fee. This charge is directly payable by you and is not billable to insurance. Please note that phone consultations may be scheduled if coming to the office is difficult. Phone consultations will be billed at the time of the appointment.

Follow-up visits for bio-identical hormone patients (other than pellet implants and HCG patients) are mandatory at 3 months, and then every 6 months thereafter. Patients will be asked to come into the office for a visit if they need to discuss their treatment or make changes.

A credit card number is required to hold your initial visit. A missed initial consultation appointment without 24 hour prior notice will be billed at half of the amount of the visit.

Initial:

FEE SCHEDULE

Consultation

Christine Farrell \$695.00: one hour initial visit Jane Hammond \$595.00: one hour initial visit

Office Visit \$230.00: Any follow up appointment **Phone Appointment \$230.00:** These are phone appointments with Christine lasting more than 10 minutes.

PAP \$230.00: Female well woman visit

Vitapelle Procedure: Price based on dosage

HCG Diet \$1,000.00: Includes initial visit, 6 follow-up visits and 2 vials of HCG.

Mini Consultation \$340.00: If patient has not been seen in over a year.

Medical Visit \$185.00: Not including hormones

Patient Name Patient Signature Date





FACILITY & PHYSICIAN ARBITRATION AGREEMENT

Article 1: Agreement to Arbitrate: It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly negligently or incompetently rendered, will be determined by submission to arbitration as provided by California law proceedings. Both parties to this contract, by entering into it, are giving up their constitutional rights to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration.

Article 2: All Claims Must be Arbitrated: It is the intention of the parties that this agreement bind all parties whose claims may arise out of or relate to treatment or service provided by the physician including any spouse or heirs of the patient and any children, whether born or unborn, at the time of the occurrence giving rise to any claim. In the case of any pregnant mother, the term "patient" herein shall mean both the mother and the mother's expected child or children.

All claims for monetary damages exceeding the jurisdictional limit of the small claims court against the physician and physician's partners, associates, association, corporation or partnership, and the employees, agents and estates of any of them, must be arbitrated including, without limitation, claims for loss of consortium, wrongful death, emotional distress or punitive damages. Filing of any action in any court by the physician to collect any fee from the patient shall not waive the right to compel arbitration of any malpractice claim.

Article 3: Procedures and Applicable Law: A demand for arbitration must be communicated in writing to all parties. Each party shall select an arbitrator (party arbitrator) within thirty days and a third arbitrator (neutral arbitrator) shall be selected by the arbitrators appointed by the parties within thirty days of a demand for a neutral arbitrator by either party. Each party to the arbitration shall pay such party's pro rata share of the expenses and fees of the neutral arbitrator, together with other expenses of the arbitration incurred or approved by the neutral arbitrator, not including counsel fees or witness fees, or other expenses incurred by a party for such party's own benefit. The parties agree that the arbitrators have the immunity of a judicial officer from civil liability when acting in the capacity of arbitrator under this contract. This immunity shall supplement, not supplant, any other applicable statutory or common law.

Either party shall have the absolute right to arbitrate separately the issues of liability and damages upon written request to the neutral arbitrator.

The parties consent to the intervention and joinder in this arbitration of any person or entity which would otherwise be a proper additional party in a court action, and upon such intervention and joinder any existing court action against such additional person or entity shall be stayed pending arbitration.

The parties agree that provisions of California law applicable to health care providers shall apply to disputes within this arbitration agreement including but not limited to, Code of Civil Procedure Sections 340.5 and 667.7 and Civil Code Sections 3333.1 and 3333.2. Any party may bring before the arbitrators a motion for summary judgment or summary adjudication in accordance with the Code of Civil Procedure. Discovery shall be conducted pursuant to Code of Civil Procedure section 1283.05, however, depositions may be taken without prior approval of the neutral arbitrator.

Article 4: General Provisions: All claims based upon the same incident, transaction or related circumstances shall be arbitrated in one proceeding. A claim shall be waived and forever barred if (1) on the date notice thereof is received, the claim, if asserted in a civil action, would be barred by the applicable California statute of limitations, or (2) the claimant falls to pursue the arbitration claim in accordance with the procedures prescribed herein with reasonable diligence. With respect to any matter not herein expressly provided for, the arbitrators shall be governed by the California Code of Civil Procedure provisions relating to arbitration.

Article 5: Revocation: This agreement may be revoked by written notice delivered to the physician within 30 days of signature. It is the intent of this agreement to apply to all medical services rendered any time for any condition.

Article 6: Retroactive Effect: If patient intends this agreement to cover services rendered before the date it is signed (including, but not limited to, emergency treatment) patient should initial below:

Effective as of the date of first medical services.

THOUSAND OAKS, CA 91361

	Patient's o	r Patient Rep	resentative's	Initials
If any provision of this arbitration agreement is held	invalid or unenforceable, the re	emaining provisio	ns shall remain	ı in full
force and shall not be affected by the invalidity of any	other provision.	0.1		
I understand that I have the right to receive a copy of	this arbitration agreement. By	my signature belo	ow, I acknowled	ige that
I have received a copy.	•	. 0		0
NOTICE: BY SIGNING THIS CONTRACT Y	OU ARE AGREEING TO	HAVE ANY IS	SUE OF MEI	DICAL
MALPRACTICE DECIDED BY NEUTRAL ARBITR	RATION AND YOU ARE GIVIN	NG UP YOUR RI	GHT TO A JUI	RY OR
COURT TRIAL SEE ARTICLE 1 OF THIS CONTRA	CT.			
By: Date	By:		Date:	
By:Date Physician's or Authorized Representative's Signature	Patient or Patient F	Representative's S	ignature	
Print or Stamp Name of Physician, Medical Group or				
Association Name				
Christine Farrell MSN,	Print Patient Name or Nam	e of Representativ	ve and	
FNP-C	Relationship to Patient	•		
343 S MOORPARK RD STE A	•			





Hormone Consent

I, hereby authorize Christine Farrell FNP-C to
evaluate and treat me with bio-identical hormone therapy. The nature and treatment of this
therapy, as well as alternatives, have been explained to me. I am aware that this treatment is not
FDA approved, but has undergone medical research. I understand that the Women's Health
Initiative study showed synthetic hormone replacement therapy may increase the risks of hear
attack, breast cancer and stroke in women. There is now no evidence that bio-identical hormone
therapy increases these risks, but long term studies have not been published. While there are
many benefits to hormone therapy, there are also risks that include:

- Increased risk of uterine cancer. This risk is minimized by using estrogen with progesterone therapy and may be prevented with annual check-ups and ultrasound of the pelvis.
- Increased risk of abnormal uterine bleeding. Usually related to hormone imbalance, but may be related to uterine fibroids or other abnormalities requiring further treatment.
- Increased menopausal symptoms if not in balance.
- Contraindicated in women with personal history or strong family history of breast cancer.
- Contraindicated in pregnancy and nursing mothers.
- Contraindicated in men with a personal history of prostate or testicular cancer.
- May accelerate the rate of growth of prostate cancer, though studies show it does not increase the risk. A yearly PSA and digital prostate exam are essential while on treatment.

The provider has the right to decline services, if deemed necessary, at any time and for any reason. I understand that it is a requirement of this contract/relationship that I have a yearly OBGYN check up with a minimum of yearly mammograms, pap smears, and pelvic ultrasounds (if indicated). PSA and prostate exam for men.

I understand the above and have had the risks, benefits and alternatives explained to me to my satisfaction. I give my informed consent for bio-identical hormone treatment today as well as for future treatments as needed.

print name	signature/date





NOTICE OF PRIVACY PRACTICES

This notice describes how your health information may be used and disclosed and how you can access this information. Please review it carefully. This notice goes into effect as of Dec. 1, 2010.

We have always kept your health information secure and confidential. A new law requires us to continue maintaining your privacy, to give you this notice and to follow the terms of this notice.

- The law permits us to use or disclose your health information to those involved in your treatment. For example, a review of your file by a specialist doctor whom we may involve in your care.
- We may use or disclose your health information for payment of your services. For example, we may send a report of your progress to your insurance company.
- We may use or disclose your health information for our normal healthcare operations. For example, one of our staff will enter your information into our computer.
- We may share your medical information with our business associates, such as a billing service. We have a written contract with each business associate that requires them to protect your privacy.
- We may use your information to contact you. For example, we may send newsletters or other information. We may also want to call and remind you about your appointments. If you are not home, we may leave this information on your answering machine or with the person who answers the telephone.
- In an emergency, we may disclose your health information t a family member or another person responsible for your care.
- We may release some or all of your health information when required by law.
- If this practice is sold, your information will become the property of the new owner.
- Except as described above, this practice will not use or disclose your health information without your prior written authorization.
- You may request in writing that we not use or disclose your health information as described above. We will let you know if we can fulfill your request.
- You have the right to know of any uses or disclosures we make with your health information beyond the above normal uses.
- As we will need to contact you from time to time, we will use whatever address or telephone you prefer.
- You have the right to transfer copies of your health information to another practice. We'll mail your files for you.
- You have the right to see and receive a copy of your health information, with a few exceptions. Give us a written request regarding the information you want to see. If you also want a copy of your records, we may charge you a reasonable fee for the copies.
- You have the right to request an amendment or change to your health information. Give us your request to make changes in writing. If you wish to include a statement in your file, please give it to us in writing.
- We may or may not make the changes your request, but will be happy to include your statement in your file. If we agree to an amendment or change, we will not remove nor alter earlier documents, but will add new information.
- You have the right to receive a copy of the notice
- If we change any of the details of this notice, we will notify you of the changes in writing.
- You may file a complaint with the Department of Health and Human Services, 200 Independence Avenue,
- S.W., Room 509F, Washington, DC 20201. You will not be retaliated against for filing a complaint. However, before filing a complaint, or for more information or assistance regarding your health information privacy, please contact our Privacy Office at (818) 865-8500.

Acknowledgment I have received a copy of the Notice of Privacy Practi	ices.	Date:
Signed:	Print Name:	
If signing as a parent or guardian, please write the nat	me of the patient:	





Name	e:	Date of	Birth:	/	/
	<u>Release</u>	e of Inform	<u>mation</u>	<u>!</u>	
	authorize the release of information as and claims information. This information			cords: exam	nination render
	[] Spouse		Pho	ne:	
	[] Child(ren)		Pho	ne:	
	[] Other		Pho	one:	
Or	[] Information is not to be relea	sed to anyone			
		<u>Messages</u>			
Prefe	erred Method of Contact:				
[] m	ny home [] my work [] my ce	ll phone:			
If una	able to reach me:				
	[] you may leave a detailed mess	sage			
	[] please leave a message asking	me to return yo	our call		
I give	permission to email information: Y	es No			
I give	permission to text appointment ren	ninders: Yes	No		
The b	pest time to reach me is (day)		between	en (time) _	
Signe	ed:	Da	nte:/_		



IMPORTANCE OF PROGESTERONE IN HORMONE THERAPY

In women who have an intact uterus, progesterone is **extremely important while being treated with estrogen.** Progesterone helps to keep the lining of the uterus

from thickening which can cause abnormal bleeding and potentially uterine

cancer. Any woman on estrogen therapy **must take progesterone** if she has an intact uterus.

Progesterone has many other positive benefits including balancing the effects of estrogen, brain health, bone health and has a calming effect on some women. It is not essential in women who do not have a uterus, but may improve health and wellbeing.

Please inform our office if you have any unusual bleeding as it may be due to a hormone imbalance and require an adjustment. Please feel free to call with any questions.

I have read and received this information:	
Printed name	
Signature	

Family History Questionnaire for Common Hereditary Cancer Syndromes

Patient Name:			Physician:	menter transport				
Date of Birth:	_		Date Compl	eted:				
Please mark below if there is a <u>personal</u> relationship and <u>age at diagnosis</u> in the aunts, uncles, and cousins.	appropriate	column.	Consider par	lowing ca ents, chil	ancers. If yes, Idren, brothe	then iners, sister	s, grandpar	ents,
	YOU	Age at Diagnosis	SIBLINGS/ CHILDREN	Age at Diagnosis	MOTHER'S SIDE	Age at Diagnosis	FATHER'S SIDE	Diagno Age at
For example: Colorectal cancer	none	-	Brother	36 yrs	Aunt Cousin		Grandfathe	
BREAST AND OVARIAN CANCER								
Breast cancer (male or female)		1						
Ovarian cancer		1						
Breast cancer in both breasts OR multiple primary breast cancers								
Male breast cancer		1				1		1
Pancreatic or prostate cancer		i						
Are you of Ashkenazi Jewish descent?	□ Yes □	l No						
COLON AND UTERINE CANCER								
Uterine (endometrial) cancer		į		;				į
Colorectal cancer				-		1		
Colon/rectal, uterine/endometrial, ovarian, stomach/gastric, kidney/urinary tract, biliary tract, small bowel, pancreas, brain, and sebaceous adenomas								
10 or more cumulative colon polyps		1				1		
MELANOMA			h:					
Melanoma				i				
Pancreatic cancer		4						
OTHER CANCER	1							-
OTHER CANCER		i				i		i
		1				!		
HAVE YOU OR ANY MEMBER OF YOU	IR FAMILY F	VER HAI	GENETIC	TESTING	FOR HEREI	DITARY	RISK OF CA	ANCER
☐ Yes ☐ No If yes, please								
If answered "yes", obtain copy of relati		1+						
Transwered yes , obtain copy of relati	ives test resu	1.						
FOR OFFICE USE ONLY						Nai.		
☐ Patient appropriate for further risk assessme ☐ BRACAnalysis® – A test for Hereditary Bre ☐ COLARIS® – A test for Lynch syndrome (He ☐ COLARIS AP® – A test for Adenomatous Polaris MELARIS® – A test for Hereditary Melanor	ast and Ovaria reditary Nonp olyposis syndro	n Cancer sy olyposis Co	yndrome	er)	Discussed her Patient offere ACCEPTED Follow up app Date:	ed genetic	testing LINED	patient



LAB WORK INSTRUCTIONS

In order to have the most accurate lab tests and productive appointment please follow these instructions.

- Please wait until after your lab work is drawn up before using your hormone medication for that day.
- For female patients: if you are still menstruating, please have your blood drawn on the 21st day of your cycle.
- Hormone panels do not require fasting.
- If you are having a lipid panel done, you need to fast 10-12 hours before your blood is drawn.
- Please have your lab work done14 days before your follow-up appointment.
- If you do not have your lab work done prior to your appointment, you may be required to come back for an additional follow-up appointment to go over your labs.

ULTA LAB:

If you're using Ulta Lab which is CASH only:

- We create a lab order online with Ulta Lab
- You will then receive an email from Ulta Lab (check spam if you don't see it)
- e If it's your first time using Ulta Lab you will need to set up your account (name, address, etc.)
- Once your account is set up, you pay for your labs online, print the lab order, take it to a location near you that draws for Ulta Lab (they will list locations base on your zip code).

ATTENTION NEEDED

PRESCRIPTION REFILLS

Patients must have a follow up appointment with blood work (showing thyroid and hormone levels) to have refills of prescriptions. The frequency of follow-up appointments will be determined by the practitioner.

TESTOSTERONE IS CONSIDERED A CONTROLLED SUBSTANCE.

By law, this prescription cannot be refilled if a patient has not completed a follow up visit (with blood work results) after 6 months.

If needing a prescription refill, please have your pharmacy fax a request to 818-865-8022 and allow at least 48 hours for your request to be processed.