

Thank you for inquiring about bio-identical hormone therapy and the office of Bio-identical Wellness, Christine Farrell MSN, FNP-C. Whether you are male or female, young or old, bio-identical hormone therapy can offer you greater health and well-being. There is a tremendous amount of research now available telling us that hormones are not only safe, but essential to remaining healthy and preventing diseases such as that Alzheimer's, heart disease, osteoporosis, and even certain cancers.

In our practice, each patient is treated as an individual. There is no "one size fits all" and all treatment regimens are prescribed and followed by us. Being healthy requires treating the whole person-not just the hormones and that is how we run our program. We include recommendations for exercise, diet, supplements, alternative therapies and routine medical care within our normal hormone consultations and follow-ups. Hormones alone will not keep you healthy or feeling good, but they are the key to most of the body's functions and a necessity for good health and wellness.

We offer several types of bio-identical hormone therapy: the traditional creams, sublingual (under the tongue) drops, capsules (certain hormones only) and the Vitapelle hormone implant. Vitapelle delivers a slow continuous amount of hormone into the bloodstream like the ovaries or testicles would. It fluctuates with the needs of the body throughout the day and is completely bio-identical as well. Each person is different in their needs and your treatment will be developed to ensure that it is the right one for your health and lifestyle.

We will start by having you do a 1 hour initial consultation with us. During our consultation we will discuss your symptoms, medical history, family history, diet, exercise, medications/supplements, sleep patterns, stress levels, etc. to form a whole picture. Please bring with you any recent labs, diagnostic tests, lists of medications/supplements- and your questions! We will then order laboratory testing at this time based on your specific needs.

After the consult, we will schedule you a follow-up visit for 2 weeks where we will go over your laboratory results and you will either be prescribed the creams, drops, etc. and start your regimen, or schedule an appointment for the Vitapelle. Follow-up appointments are typically every 3-6 months with new lab testing done based on the patient's needs. We are also available for general medical appointments, PAP smears, and women's health needs. We look forward to meeting with you and partnering with you on your journey to greater health and well being!

-Christine Farrell MSN, FNP-C Associate Clinical Professor, UCLA

-Jane Hammond PA-C





## PATIENT REGISTRATION INFORMATION

NameFIRST	MI	LAST
Preferred Name (If different from	ı above)	Email
Mailing Address:	City:	State:ZIP
Home Phone: ()  ✓ Please put a check next the pro	Cell() eferred contact number for a	ppointment confirmation
Date of Birth:	Sex: M F	Age:
Marital Status: Minor Single M	Married Widowed D	ivorced Separated
Occupation:		
Employer'sName:		
Patient's Medical Doctor(Internist/F		
Pharmacy Name, Location & Phone	eNumber:	
How did you hear about us? Refer	rred by?	
EMERGENCY CONTACT NAME/	NUMBER:	
PRIMARY INSURANCE:		
Name of Insurance Co:		
Policy Holder's Name:	Date of Birth:	ID#
Relation to Patient:		
Office Policy: Payment is due at t superbill to send to your insurance		
Patient Signature (Parent/guardian	if natient is a minor)	 Date



# **Male Medical History**

Name	Date of Birth	Date
Current Medications including su	applements (use back if needed)	
Allergies to Medications		
Surgery (please use back side if r	needed)	Date
Medical Conditions		
High Blood Pressure Diabetes Difficulty Urinating Stroke Bleeding Disorders Blood Clots Depression	Thyroid problems Asthma/Bronchitis Prostate Problems Breast Problems Liver Disorders Blood In Urine	Heart Disease/High Cholesterol Ulcers/Abdominal Pain Nervous Disorders Cancer Hepatitis Urinary Tract Infection
Other		
Family History of cancer		
Last PSA (MEN) date Last Prostate exam date Please list any history of hormone	NORMAL ABNORM NORMAL ABNORM c use	MAL MAL
share your results with your prior to starting testosterone urinary frequency, hesitancy,	physician. A PSA and rectal ex therapy. A urological consulta decreasing stream, or blood in or all men started on testosteror	ice / Internal Medicine doctor. Please am by a physician are required for men tion is required for symptoms of the urine. A follow up PSA at 3, 6, ne replacement. Testosterone may
Signature		Date:

Payment is due at the time of service.



# **Male Symptom List**

Please list your three m	-		
1. 2.			
3.			
Check any symptom wh	nich apply to you:		
<ul> <li>Low libido</li> </ul>		0	Weight gain
<ul> <li>Decreased erec</li> </ul>	tions	0	Joint stiffness
<ul> <li>Decreased urin</li> </ul>	e flow		Anxiety
<ul> <li>Increased urina</li> </ul>	ry urge	0	Headaches
<ul> <li>Foggy thinking</li> </ul>	/memory loss	0	Mood swings
<ul><li>Arthritis</li></ul>			Swollen fingers
<ul> <li>Aches/pains</li> </ul>		0	Low body temperature
<ul> <li>Bone loss</li> </ul>		0	Sugar cravings
<ul> <li>Decreased mus</li> </ul>	cle mass		Allergies
o Fatigue/decreas	sed stamina	_	Asthma
<ul> <li>Sleep disturban</li> </ul>	ices	0	Sinusitis
<ul> <li>Depressed/burn</li> </ul>	ned out feeling	0	Chemical sensitivity
<ul> <li>Heart palpitation</li> </ul>	ons		Neck/back pain
<ul> <li>Thinning skin/l</li> </ul>	nair loss	_	Muscle stiffness
<ul> <li>Irritable</li> </ul>		0	Hives/itching
<ul> <li>Weight gain</li> </ul>			Fibromyalgia
		0	Low blood pressure

Name	<b>Date</b>	





#### **OFFICE POLICIES & FEES**

Please note our office policies and protocols. All patients are required to follow these policies for their own health and safety as well as complying with FDA regulated guidelines. Please be aware that these are mandatory policies that apply to all patients. Thank you for your cooperation!

- 1. All new patients are required to have a consultation prior to starting on hormonal treatment/therapy.
- 2. All patients are required to return for follow-ups at the prescribed intervals. Typical follow-ups range from 3-6 months, but all patients must be seen at a minimum of every 6 months.
- 3. Laboratory testing is necessary prior to appointment and will be discussed at patient's appointment.
- 4. Phone messages/questions will be taken by office staff & discussed with Christine Farrell. Office staff will make callbacks unless otherwise directed. Please schedule an appointment to discuss laboratory tests and/or hormone issues.
- 5. Patients are required to maintain their general health care as directed: yearly PAP, Mammogram, Prostate exam and PSA testing.
- 6. Payment is due at time of service. We do not bill insurance, but for the patient's convenience, a super bill will be prepared for the patient to send to the patient's insurance for possible reimbursement.

Initial:

#### MISSED APPOINTMENTS

We recognize that emergencies and schedule changes occur from time to time, but we ask that you please be considerate and call as soon as possible if you are unable to keep a scheduled appointment. This allows us to fill that time with other patients who are on our waiting list.

A missed appointment without cancellation 24 hrs prior to the appointment time will be charged a \$100 fee. This charge is directly payable by you and is not billable to insurance. Please note that phone consultations may be scheduled if coming to the office is difficult. Phone consultations will be billed at the time of the appointment.

Follow-up visits for bio-identical hormone patients (other than pellet implants and HCG patients) are mandatory at 3 months, and then every 6 months thereafter. Patients will be asked to come into the office for a visit if they need to discuss their treatment or make changes.

A credit card number is required to hold your initial visit. A missed initial consultation appointment without 24 hour prior notice will be billed at half of the amount of the visit.

Initial:

### **FEE SCHEDULE**

#### Consultation

Christine Farrell \$695.00: one hour initial visit Jane Hammond \$595.00: one hour initial visit

Office Visit \$230.00: Any follow up appointment Phone Appointment \$230.00: These are phone appointments with Christine lasting more than 10 minutes.

Vitapelle Procedure: Price based on dosage

**HCG Diet \$1,000.00:** Includes initial visit, 6 follow-up visits and 2 vials of HCG.

Mini Consultation \$340.00: If patient has not been seen in over a year.

Medical Visit \$185.00: Not including hormones

Patient Name Patient Signature Date





### FACILITY & PHYSICIAN ARBITRATION AGREEMENT

Article 1: Agreement to Arbitrate: It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly negligently or incompetently rendered, will be determined by submission to arbitration as provided by California law proceedings. Both parties to this contract, by entering into it, are giving up their constitutional rights to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration.

Article 2: All Claims Must be Arbitrated: It is the intention of the parties that this agreement bind all parties whose claims may arise out of or relate to treatment or service provided by the physician including any spouse or heirs of the patient and any children, whether born or unborn, at the time of the occurrence giving rise to any claim. In the case of any pregnant mother, the term "patient" herein shall mean both the mother and the mother's expected child or children.

All claims for monetary damages exceeding the jurisdictional limit of the small claims court against the physician and physician's partners, associates, association, corporation or partnership, and the employees, agents and estates of any of them, must be arbitrated including, without limitation, claims for loss of consortium, wrongful death, emotional distress or punitive damages. Filing of any action in any court by the physician to collect any fee from the patient shall not waive the right to compel arbitration of any malpractice claim.

Article 3: Procedures and Applicable Law: A demand for arbitration must be communicated in writing to all parties. Each party shall select an arbitrator (party arbitrator) within thirty days and a third arbitrator (neutral arbitrator) shall be selected by the arbitrators appointed by the parties within thirty days of a demand for a neutral arbitrator by either party. Each party to the arbitration shall pay such party's pro rata share of the expenses and fees of the neutral arbitrator, together with other expenses of the arbitration incurred or approved by the neutral arbitrator, not including counsel fees or witnesse, or other expenses incurred by a party for such party's own benefit. The parties agree that the arbitrators have the immunity of a judicial officer from civil liability when acting in the capacity of arbitrator under this contract. This immunity shall supplement, not supplant, any other applicable statutory or common law.

Either party shall have the absolute right to arbitrate separately the issues of liability and damages upon written request to the neutral arbitrator.

The parties consent to the intervention and joinder in this arbitration of any person or entity which would otherwise be a proper additional party in a court action, and upon such intervention and joinder any existing court action against such additional person or entity shall be stayed pending arbitration.

The parties agree that provisions of California law applicable to health care providers shall apply to disputes within this arbitration agreement including but not limited to, Code of Civil Procedure Sections 340.5 and 667.7 and Civil Code Sections 3333.1 and 3333.2. Any party may bring before the arbitrators a motion for summary judgment or summary adjudication in accordance with the Code of Civil Procedure. Discovery shall be conducted pursuant to Code of Civil Procedure section 1283.05, however, depositions may be taken without prior approval of the neutral arbitrator.

Article 4: General Provisions: All claims based upon the same incident, transaction or related circumstances shall be arbitrated in one proceeding. A claim shall be waived and forever barred if (1) on the date notice thereof is received, the claim, if asserted in a civil action, would be barred by the applicable California statute of limitations, or (2) the claimant falls to pursue the arbitration claim in accordance with the procedures prescribed herein with reasonable diligence. With respect to any matter not herein expressly provided for, the arbitrators shall be governed by the California Code of Civil Procedure provisions relating to arbitration.

Article 5: Revocation: This agreement may be revoked by written notice delivered to the physician within 30 days of signature. It is the intent of this agreement to apply to all medical services rendered any time for any condition.

Article 6: Retroactive Effect: If patient intends this agreement to cover services rendered before the date it is signed (including, but not limited to, emergency treatment) patient should initial below:

Effective as of the date of first medical services.

	Patient's o	r Patient Representative's Initials
If any provision of this arbitration agreement is held	invalid or unenforceable, the re	emaining provisions shall remain in full
force and shall not be affected by the invalidity of any	other provision.	
I understand that I have the right to receive a copy of	this arbitration agreement. By	my signature below, I acknowledge that
I have received a copy.	•	•
NOTICE: BY SIGNING THIS CONTRACT Y	OU ARE AGREEING TO	HAVE ANY ISSUE OF MEDICAL
MALPRACTICE DECIDED BY NEUTRAL ARBITR	ATION AND YOU ARE GIVIN	NG UP YOUR RIGHT TO A JURY OR
COURT TRIAL SEE ARTICLE 1 OF THIS CONTRA	ACT.	
By: Date	By:	Date:
By: Date_ Physician's or Authorized Representative's Signature	Patient or Patient I	Representative's Signature
Print or Stamp Name of Physician, Medical Group or		
Association Name		
Christine Farrell MSN,	Print Patient Name or N	Name of Representative and
FNP-C	Relationship to Patient	•
343 South Moorpark Road	•	
Thousand Oaks, CA 91361		

Jane Hammond, PA-C 343 South Moorpark Road Thousand Oaks, CA 91361



# **Hormone Consent**

I, hereby authorize Christine Farre	ell FNP-C or Jane
Hammond PA-C, to evaluate and treat me with bio-identical hormone therapy	. The nature and
treatment of this therapy, as well as alternatives, have been explained to me.	. I am aware that
this treatment is not FDA approved, but has undergone medical research. I u	nderstand that the
Women's Health Initiative study showed <mark>synthetic</mark> hormone replacement ther	apy may increase
the risks of heart attack, breast cancer and stroke in women. There is now no	evidence that bio-
identical hormone therapy increases these risks, but long term studies have no	ot been published.
While there are many benefits to hormone therapy, there are also risks that incl	ude:

- Increased risk of uterine cancer. This risk is minimized by using estrogen with progesterone therapy and may be prevented with annual check-ups and ultrasound of the pelvis.
- Increased risk of abnormal uterine bleeding. Usually related to hormone imbalance, but may be related to uterine fibroids or other abnormalities requiring further treatment.
- Increased menopausal symptoms if not in balance.
- Contraindicated in women with personal history or strong family history of breast cancer.
- Contraindicated in pregnancy and nursing mothers.
- Contraindicated in men with a personal history of prostate or testicular cancer.
- May accelerate the rate of growth of prostate cancer, though studies show it does not increase the risk. A yearly PSA and digital prostate exam are essential while on treatment.

The provider has the right to decline services, if deemed necessary, at any time and for any reason. I understand that it is a requirement of this contract/relationship that I have a yearly OBGYN check up with a minimum of yearly mammograms, pap smears, and pelvic ultrasounds (if indicated). PSA and prostate exam for men.

I understand the above and have had the risks, benefits and alternatives explained to me to my satisfaction. I give my informed consent for bio-identical hormone treatment today as well as for future treatments as needed.

print name	signature/date





### **NOTICE OF PRIVACY PRACTICES**

This notice describes how your health information may be used and disclosed and how you can access this information. Please review it carefully. This notice goes into effect as of Dec. 1, 2010.

We have always kept your health information secure and confidential. A new law requires us to continue maintaining your privacy, to give you this notice and to follow the terms of this notice.

- The law permits us to use or disclose your health information to those involved in your treatment. For example, a review of your file by a specialist doctor whom we may involve in your care.
- We may use or disclose your health information for payment of your services. For example, we may send a report of your progress to your insurance company.
- We may use or disclose your health information for our normal healthcare operations. For example, one of our staff will enter your information into our computer.
- We may share your medical information with our business associates, such as a billing service. We have a written contract with each business associate that requires them to protect your privacy.
- We may use your information to contact you. For example, we may send newsletters or other information. We may also want to call and remind you about your appointments. If you are not home, we may leave this information on your answering machine or with the person who answers the telephone.
- In an emergency, we may disclose your health information t a family member or another person responsible for your care.
- We may release some or all of your health information when required by law.
- If this practice is sold, your information will become the property of the new owner.
- Except as described above, this practice will not use or disclose your health information without your prior written authorization.
- You may request in writing that we not use or disclose your health information as described above. We will let you know if we can fulfill your request.
- You have the right to know of any uses or disclosures we make with your health information beyond the above normal uses.
- As we will need to contact you from time to time, we will use whatever address or telephone vou prefer.
- You have the right to transfer copies of your health information to another practice. We'll mail your files for you.
- You have the right to see and receive a copy of your health information, with a few exceptions. Give us a written request regarding the information you want to see. If you also want a copy of your records, we may charge you a reasonable fee for the copies.
- You have the right to request an amendment or change to your health information. Give us your request to make changes in writing. If you wish to include a statement in your file, please give it to us in writing.
- We may or may not make the changes your request, but will be happy to include your statement in your file. If we agree to an amendment or change, we will not remove nor alter earlier documents, but will add new information.
- You have the right to receive a copy of the notice
- If we change any of the details of this notice, we will notify you of the changes in writing.
- You may file a complaint with the Department of Health and Human Services, 200 Independence Avenue,
- S.W., Room 509F, Washington, DC 20201. You will not be retaliated against for filing a complaint. However, before filing a complaint, or for more information or assistance regarding your health information privacy, please contact our Privacy Office at (818) 865-8500.

Acknowledgment I have received a copy of the Notice of Privacy Practices.		Date:
Signed:	Print Name:	
If signing as a parent or guardian, please write the na	me of the patient:	





Name:		Date of Birth:/
	<u>Rel</u>	lease of Information
		nation including the diagnosis, records: examination rendered information may be released to:
	[ ] Spouse	Phone:
	[ ] Child(ren)	Phone:
	[ ] Other	Phone:
Or	[ ] Information is not to b	pe released to anyone
This <b>F</b>	Release of Information wi	ill remain in effect until terminated by me in writing
		<u>Messages</u>
Prefer	red Method of Contact:	Messages
[ ] my	y home [] my work []	my cell phone:
If unat	1	
	ole to reach me:	
	ole to reach me:  [ ] you may leave a detaile	ed message
	[ ] you may leave a detailed	ed message asking me to return your call
I give p	[ ] you may leave a detailed	asking me to return your call
	[ ] you may leave a detaile [ ] please leave a message	asking me to return your call tion: Yes No
I give p	[ ] you may leave a detaile [ ] please leave a message permission to email informates permission to text appointm	asking me to return your call tion: Yes No
I give p	[ ] you may leave a detaile [ ] please leave a message permission to email informates permission to text appointm	asking me to return your call tion: Yes No ent reminders: Yes No
I give p	[ ] you may leave a detailed [ ] please leave a message permission to email information permission to text appointments time to reach me is (day)	asking me to return your call tion: Yes No ent reminders: Yes No





# Cancer Family History Questionnaire

Hereditary Cancer					
Personal Information					
Patient Name	Date of Birth	Healthcare Provider		Today's Date	
Instructions: Your personal and family history of cancer is important to provide you with the best care possible. Please complete the chart below based upon your personal and family history of cancer. Leave blank what you do not know.  The following relatives should be considered: Parents, siblings, half-siblings, children, grandparents, grandchildren, aunts, uncles, nieces and nephews on both sides of the family.					
Do you have a personal history of:		Yes (Y) or No (N)?	Which cancer?	Age at diagnosis?	
Breast, ovarian, or pancreatic cancer at any age					
Colorectal or uterine cancer at 64 or younger					
Do you have a family history of:	Yes (Y) or No (N)?	Which relative?	Maternal (M) or Paternal (P) side of the family?	Age at diagnosis?	
Breast cancer at 49 or younger	Y N		M P		
Two <b>breast cancers</b> (bilateral) in one relative at any age	Y N		M P		
Three <b>breast cancers</b> in relatives on the same side of the family at any age	Y N		M P		
Ovarian cancer at any age	Y N		M P		
Pancreatic cancer at any age	Y N		M P		
Male breast cancer at any age	Y N		M P		
Metastatic prostate cancer at any age	Y N		M P		
Colon cancer at 49 or younger (1st degree relative)	Y N		M P		
Uterine cancer at 49 or younger (1st degree relative)	Y N		M P		
Ashkenazi Jewish ancestry with breast cancer at any age	Y N		M P		
If you have a family history of any other cancers, list them here:					
Have you or anyone in your family had genetic testing for hereditary cancer?	□Y □N	Who?	What gene(s)?	What was the result?	
Cancer Risk Assessment Review (to be completed after discussion with your healthcare provider)					
Patient Signature Date					
Healthcare Provider Signature Date					
Office Use Only Patient offered hereditary cancer genetic testing? Yes No Accepted Declined					
If yes, which test?   BRACAnalysis® with Myriad myRisk®  Multisite 3 BRACAnalysis® REFLEX to BRACAnalysis® with Myriad myRisk®  COLARIS®PLUS with Myriad myRisk®  COLARIS AP®PLUS with Myriad myRisk®  Single Site Testing  Myriad myRisk®  Update  Other:					
Follow-up appointment scheduled? Yes No Date of next appointment:					

## LAB WORK INSTRUCTIONS

In order to have the most accurate lab tests and productive appointment please follow these instructions.

- Please wait until after your lab work is drawn up before using your hormone medication for that day.
- For female patients: if you are still menstruating, please have your blood drawn on the 21st day of your cycle.
- Hormone panels do not require fasting.
- If you are having a lipid panel done, you need to fast 10-12 hours before your blood is drawn.
- Please have your lab work done14 days before your follow-up appointment.
- If you do not have your lab work done prior to your appointment, you may be required to come back for an additional follow-up appointment to go over your labs.

## **ULTA LAB:**

If you're using Ulta Lab which is CASH only:

- We create a lab order online with Ulta Lab
- You will then receive an email from Ulta Lab (check spam if you don't see it)
- e If it's your first time using Ulta Lab you will need to set up your account (name, address, etc.)
- Once your account is set up, you pay for your labs online, print the lab order, take it to a location near you that draws for Ulta Lab (they will list locations base on your zip code).

# \*ATTENTION NEEDED\*

# **PRESCRIPTION REFILLS**

Patients must have a follow up appointment with blood work (showing thyroid and hormone levels) to have refills of prescriptions. The frequency of follow-up appointments will be determined by the practitioner.

### TESTOSTERONE IS CONSIDERED A CONTROLLED SUBSTANCE.

By law, this prescription cannot be refilled if a patient has not completed a follow up visit (with blood work results) after 6 months.

If needing a prescription refill, please have your pharmacy fax a request to 818-865-8022 and allow at least 48 hours for your request to be processed.